



YOUR CLUB Rewards

Your CLUB,
OUR Pleasure

Become a Member

START EARNING REWARDS AUTOMATICALLY

All Chinchilla RSL members are automatically entered into the Your Club Rewards program. You may opt out at any time.



EARN

Earn Rewards Points instantly while playing the gaming machines with your membership card inserted. Or hand your card over when making a purchase at any of our bar or dining outlets.

SAVE

Present your membership card when making a purchase at our Café, Bistro or Bar to enjoy special members pricing and discounts.



LEVEL UP

There are six levels to discover! You can progress towards the next Your Club Rewards level with every visit by accumulating Level Credits.

REDEEM

Use your Rewards Points to enjoy more of the things you love – food, drinks, or cash! Simply present your membership card and let our staff know you'd like to pay using your Reward Points.



REWARDS
POINTS VALUE

-  500 REWARDS POINTS = \$5 CASH
-  1,000 REWARDS POINTS = \$10 CASH
-  5,000 REWARDS POINTS = \$50 CASH

To redeem points for cash, print a Club Cash voucher through the rewards kiosk & present it to reception staff.

YOUR CLUB REWARDS BENEFITS

BENEFITS	EMERALD	BRONZE	SILVER	GOLD	PLATINUM	DIAMOND
Earn Rewards Points on Food & Beverage Purchases						
Earn Rewards Points with Gaming Play						
Entry into Member Promotions						
Discounts on Food & Drinks	Member Prices	Member Prices	Extra 5%	Extra 10%	Extra 15%	Extra 20%
Birthday Rewards						
Gaming Points Multiplier	-	25%	50%	100%	150%	200%
Daily Visitation Bonus	-	\$0.25	\$0.50	\$1	\$2	\$5
Exclusive Promotions	-	-				
Special Event Invites	-	-	-			
Local Business Bucks (Awarded Quarterly)	-	-	-		 	  
Leave of Absence	-	-	-	-	4 Weeks	6 Weeks

CHINCHILLA'S *Best*

MEMBER REWARDS PROGRAM



WELCOME

Your Club Rewards give you access to exclusive rewards and benefits at Chinchilla RSL!

Every time you use your membership card, you'll be rewarded with a range of benefits, including discounts, promotions, prizes, and rewards.

REWARDS POINTS

Members commence in the Emerald level and earn Rewards Points at the following rates:

-  One Reward Point per \$1 spend on food and beverage
-  One Reward Point per \$10 play on the gaming machines

As you progress through our rewards levels, your earning potential increases.

LEVEL CREDITS

Level Credits are based on your activity across the club in the last 6 months. Each time you use your card, you'll earn Level Credits to help you progress to the next rewards level.

REWARDS LEVEL

LEVEL CREDITS REQUIRED

 EMERALD	ENTRY LEVEL
 BRONZE	50
 SILVER	300
 GOLD	750
 PLATINUM	1500
 DIAMOND	3000

FREQUENTLY ASKED QUESTIONS

HOW LONG DO MY REWARDS POINTS LAST FOR?

Rewards Points are valid for up to 12 months from the date they are earned. When you use your points, the oldest points are redeemed first. Providing you redeem your points regularly, your points shouldn't expire.

DO LEVEL CREDITS EXPIRE?

Level Credits are valid for six months from the date you earn them. Level Credits older than six months will expire on the 1st of each month.

HOW DO I MOVE UP A LEVEL?

Once you reach the required Level Credits, you will automatically move up to the next level. You can then start enjoying new rewards of that level straight away!

CAN I MOVE DOWN A LEVEL?

Once you reach a new rewards level, you are then guaranteed to remain in that level until the next review date. Reviews are conducted on the 1st February, 1st May, 1st August & 1st November based on your Level Credits balance.



www.chinchillarsl.com.au

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OUR Pleasure

FIND US ON 

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(07) 46627196
reception@chinchillarsl.com.au

GAMBLE RESPONSIBLY

Chinchilla RSL actively promotes the Responsible Service of Gaming. Confidential help, support and advice is available through the Gambling Help. The Your Club Rewards program information is not intended for minors or persons excluded from gambling at this venue. If gambling is a problem for you, ask to speak to one of our Customer Liaison Officers or contact the Gambling Helpline on 1800 858 858.

PRIVACY STATEMENT

Chinchilla RSL is committed to the privacy of our members. While the information collected from Your Club Rewards is essential in allowing us to provide superior products and services, we value our member's trust. Chinchilla RSL ensures all activities related to Your Club Rewards shall remain strictly confidential. Chinchilla RSL will take all reasonable steps to protect member's personal information from misuse, loss and unauthorised access.

Terms and conditions apply to all components of the Your Club Rewards program. See reception for full details.